**TOETAL HEELING**

**CHIROPODY**

**Failure To Attend**

**At Toetal Heeling, we require at least 48 hours’ notice of cancellation of your appointment.**

**Failing to do so, may incur a charge.**

**Charges are as follows:**

* **Less than 48 hrs notice but**

 **more than 24 hrs – 50% of treatment fee**

* **Less than 24 hrs notice – full treatment fee**
* **Failing to attend nail surgery –**
	+ **Less than 48 hrs notice but more than 24 hrs - £50**
	+ **Less than 24 hrs notice - £75**

**Late Arrivals**

**If you arrive late for your appointment, you may not be seen but you may still be charged.**

**Arriving late for more than 50% of your treatment time, will be classed as Failure to Attend and you may be charged the full treatment fee.**