

# TOETAL HEELING CHIROPODY

## Failure To Attend

**At Toetal Heeling, we require at least 24 hours' notice of cancellation of your appointment.**

**Failing to do so, may incur a charge.**

**Charges are as follows:**

- ❏ Less than 24 hrs – 50% of treatment fee**
- ❏ Failure to attend without notice – full treatment fee**
- ❏ Failing to attend nail surgery –**
  - Less than 48 hrs notice - £50**
  - Less than 24 hrs notice - £75**
  - Failure to attend – 50% of treatment fee**

## Late Arrivals

**If you arrive late for your appointment, you may not be seen but you may still be charged.**

**Arriving late for more than 50% of your treatment time, will be classed as Failure to Attend and you may be charged the full treatment fee.**